

# Drinking Water Quality Policy

Lancelin South Water is committed to ensuring that drinking water supplied to our customers is safe, provided sustainably and meets or exceeds our customer expectations.

Our water is regularly monitored to ensure it meets the health related criteria set out in the Australian Drinking Water Guidelines.

## *We will achieve this by:*

- Safely managing water quality throughout the treatment process from the source to the consumer taps;
- Using a risk based approach in our operations, in which potential threats to water quality are identified and managed;
- Undertaking regular water quality monitoring and public reporting of results;
- Robust contingency planning and incident response capabilities;
- Operating and maintaining our treatment plant and infrastructure following best practice principles;
- Continually assessing and upgrading plant and equipment to ensure performance;
- Maintaining communications with stakeholders and regulators;
- Welcoming consumer feedback on water quality;
- Carrying out verification of performance and management systems via external auditing.

Director, Lancelin South Water

### *Amendment History*

Rev	Date	Description / Amendment	Approved
A	06/06/2020	Initial Draft	
0	02/07/2020	Issued for use	SW
1			
2			